**MORNING KEYNOTE** 

## Change Management: Chaos to Calm...or is it?

Our opening keynote session is where you will walk away with that 'epiphany moment' as to why changes you initiated on others or had bestowed upon yourself may have felt so chaotic.

Essentially, how do you implement or receive change in this day and age with such diverse personalities, multiculturalism, multiple generations, varying genders, and locations without the sky falling? This session will focus on what causes resistance and chaos and the helpful hints and tips you can follow to successfully achieve the calm.

Donna will share her vast experiences gained both locally and abroad and reveal the universal steps to assist with change management and how to sustain it.

This keynote session will strike a chord with anyone who has had to implement change or has been impacted by change.



## Keynote Speaker: Donna Castellano, PMP CCMP

With over 25 years' experience, Donna is a seasoned senior program, project, and change management practitioner. Striving to be a powerful driver with implementing, educating, and practicing the strategies, methods, and lessons both experienced and learned at a local, global, and virtual level, she will share how to bring 'Chaos to Calm' when impacted by change.

Currently working at the WCB of Manitoba, Donna is also a founding member and current President of the Association of Change Management Professionals Manitoba Chapter, Past President of PMI Manitoba, and Winner of the PMI Manitoba 2015 Project of the Year award. In early 2017, she was selected to be one of the first individuals worldwide to write and successfully obtain the new global certification in Organizational Change Management, the CCMP. Donna also holds the PMP designation and is certified in the Prosci/ADKAR method.

Donna's personal passion for sharing and giving back keeps her busy with volunteering, instructing, speaking engagements and content contributions. Add in the gift of storytelling, high energy, and a quirky sense of humor to put the sprinkles on top.

